

# Insurance claims (MYEL) and the processing of personal data

*The EU's General Data Protection Regulation (GDPR) requires that you are informed about how your personal data is processed in connection with your MYEL insurance claim by the Farmers' Social Insurance Institution Mela.*

## **Why and on what grounds is your personal data processed by Mela?**

Your personal data is required for resolving your MYEL insurance claim. If Mela does not receive the requested data and the resolution of your claim is based on incomplete information, your insurance and pension coverage may be affected. If you are obligated to have MYEL insurance, your data is also used to confirm your MATA occupational accident and disease insurance and your group life insurance when you are granted MYEL insurance. In addition, your data is used to confirm your leisure-time MATA accident insurance if you have requested it. Data collected for the purpose of processing your MYEL insurance claim is used for statistical and research purposes.

Mela may use in individual cases data collected from MYEL insurance claims for processing other benefits if the data is relevant for other benefits and if the law requires that the data be taken into consideration for the benefits in question.

Mela processes your personal data in order to comply with its statutory obligations.

## **Mela's right to obtain, disclose and transfer your personal data**

Mela is legally entitled to obtain and disclose data required for resolving your MYEL insurance claim.

If the obtaining or disclosure of your personal data is not legally required, you will be asked for consent that you may subsequently withdraw.

When processing your MYEL insurance claim, Mela may contact authorities or insurance institutions, for example. If the insurance holder is a grant recipient, Mela may also contact the issuer of the grant.

If necessary, your data may be transferred to EU and EEA countries, Switzerland and outside the EU based on the EU's General Data Protection Regulation and international social security agreements. Further information about the obtaining, disclosure and transfer of your personal data, as well as the parties processing personal data on behalf of Mela, is available on the Mela website.

## **You are entitled to check your data**

You are entitled, if you wish, to find out what data is kept about you on Mela's registers. You may also obtain a copy of your personal data.

You may request that imprecise or incorrect personal data be corrected. You may also supplement incomplete personal data if it is relevant to the processing of your personal data.

You may request that Mela restrict the processing of your personal data if you believe that the data is inaccurate or that it is being processed

illegally. In this case, Mela may process your data only with your consent or for purposes specifically set forth in the General Data Protection Regulation.

Personal data requests and replies are generally free of charge.

If Mela does not take action regarding your personal data on the basis of your request, you will receive notification of this within one month. If your request cannot be implemented, Mela will give a reason.

## **Restricted GDPR rights**

The processing of your claim is based on the law, so you are not entitled to object to the processing of your personal data or request that data required for processing your claim be removed or transferred to another register.

## **Right of appeal**

If you are dissatisfied with Mela's resolution of your claim concerning your personal data or if you consider that Mela has violated the EU's General Data Protection Regulation in the processing of your personal data, you are entitled to file a complaint with the Data Protection Officer.

## **Storage of your personal data**

The data required for processing your MYEL/MATA insurance claim is retained for the statutory period.

The statutory period is generally at least a hundred years from the time that Mela receives your claim. Data concerning your MYEL insurance is retained in accordance with the time allowed by MATA legislation, as your MYEL and MATA insurance information forms a single set of data.

Data required for the collection of insurance premiums is retained in accordance with the time allowed by MATA legislation for a period of at least ten years.

## **Controller**

Mela is the controller of your personal data collected for your MYEL insurance claim.

## **Mela's Data Protection Officer**

Can be contacted by secured e-mail via Mela's website, or by phone +358 29 435 11.

**Further information about the processing of personal data is available on the Mela website.**

