

FAQ

1. What should the client do to apply for insurance cover?

The insurance application can be made through Mela's internetpages. The application can be also filled out in PDF-format. Fill out the application and send it to Mela's postal address: Mela, PO Box 16, 02101 Espoo.

More information can be obtained by calling Mela's service number, +358 20 630 0650 or send Mela an email to vakuutus@mela.fi.

2. How can expenses from the grant be reduced?

It is only possible to reduce expenses if the grant provider supplies information regarding expenses.

3. Does MYEL-insurance continue if the grant holder commences paid work during the grant period?

If the grant holder commences paid work, the insurance is not interrupted. The insurance cover can be interrupted for following reasons: sickness, maternity and paternity leave or military or civil service period.

Grant holder's MYEL-insurance remains in force if they travel abroad for work related matters. The insured should fall inside the Finnish social welfare system and clarification can be obtained from Kela (The Social Insurance Institution of Finland) or Finnish Centre for Pensions regarding this matter.

4. When does Mela send the first premium bill?

We'll send the premium bill within one week of the decision notice been made.

If you are in doubt about any of these questions, please don't hesitate to call Mela's service number, +358 20 630 0650.